

## 2024 Volunteer Code of Conduct

**As a valued volunteer for Face of America, you play a crucial role in ensuring the success and safety of the event. To maintain a positive and professional environment, we expect all volunteers to adhere to the following code of conduct.**

### Safety

- I will prioritize the safety and well-being of participants, volunteers, and spectators at all times.
- I will follow event guidelines, protocols, and instructions provided by event staff and law enforcement. If I observe unsafe behavior I will notify a volunteer supervisor or staff member.

### Professionalism

- I agree to conduct myself in a professional and courteous manner, treating all individuals with respect and dignity.
- I will represent World T.E.A.M. in a positive light, fostering a welcoming and inclusive atmosphere for all participants.

### Purpose

- I will remember that the primary purpose of Face of America is to provide an inclusive cycling experience for adaptive athletes and veterans. It is a ride, not a competition, and we are there to honor and support these individuals.
- I will remember participants in FOA are customers and supporters of World T.E.A.M. and the organization relies on their fundraising efforts for its success.

### Alcohol and Substance Use

- I will keep in mind that alcohol is provided primarily for participants to celebrate and enjoy each other's company. I will join in this appropriately and responsibly.
- At no time will I consume alcohol or other substances that will affect my ability to represent World T.E.A.M. and Face of America in a positive manner. This particularly includes loud, disruptive and rude behavior.

# FACE OF AMERICA

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- I will abstain from consuming alcohol or using any substances that may impair judgment or performance while performing my duties and will wait to do so until I am relieved by a supervisor.

## Operation of Vehicles

- I will hold a valid driver's license and drive safely, obeying the rules and regulations of the road. If driving a box truck, I will use a truck-specific app for navigation and will exercise extreme caution while operating around people and road obstacles.
- I will not operate any vehicles owned, rented, or borrowed by World T.E.A.M. after consuming alcohol or other substances and I will not drive any passengers in any vehicle after doing so.

## Punctuality and Reliability

- I will arrive on time for my assigned shifts ready to work and fulfill my duties as agreed upon. I will notify the volunteer coordinator promptly if I am unable to fulfill my commitments.

## Attire

- I will wear appropriate attire while performing my duties. I will come prepared for the forecasted weather in order to stay warm and dry.
- I will wear closed-toed shoes at all times and a high-viz safety vest as instructed.

## Confidentiality

- I will respect the confidentiality of any sensitive information acquired during the course of volunteering, including participant details and organizational processes.

## Compliance with Laws and Regulations

- I will abide by all local, state, and federal laws and regulations during my volunteer service.

**Thank you for your dedication to making Face of America a safe and enjoyable experience for everyone involved. By volunteering, you agree to uphold this code of conduct. Failure to comply may result in dismissal from your volunteer duties.**